Case Study

Migrating 250 users to Cloud

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A leading hospital in Bahrain wanted to migrate their 250 users from a Linux based email system hosted online. Kalaam Telecom completed this migration and provided the users with enterprise grade Email & Collaboration suite.

Overview

A leading private hospital in Bahrain which provides health care services to 500 patients on a daily basis. The hospital has over 20+ departments with 70+ doctors along with 24/7 clinic.

Business Objective

The hospital was having challenge with their current hosted email solution which included many spam and virus, email outages, & loss of emails. Besides this the customer was also not happy with the level of support he was getting from his current service provider wherein there would be delays in responding to their queries, issues etc and there as no clarity on resolution time frame for them.

Any Health care industry today needs to have a very secure & a reliable Email and communications system with excellent support as the information being exchanged is very sensitive and critical.

Solution

Customer approached Kalaam Telecom with their current email concerns and they were very impressed by the how IceWarp could fix all the concerns they had with their current system.

IceWarp's robust Antivirus & Antispam engine took care of customers spam, virus & security concerns. IceWarp through Kalaam Telecom now was able to offer them 24/7 Help desk support.

Results

Kalaam Telecom seamless migrated their 250 users from their current email system to IceWarp.

Kalaam Telecom not only helped customer resolve with their immediate issues but also in the process helped them improve their email performance and helped them save 60% on their email and collaboration suite.