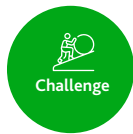


Transforming a leading Kuwaiti Bank's Infrastructure to Achieve Redundancy

Location: Kuwait | Industry: Banking | Cluster: Cloud



Enduring service disruptions in connectivity due to the lack of redundancy.

Lack of redundancy caused business outages and customers' financial transactions were impacted accordingly.

As a financial institution, witnessing business disruptions that interfere with consumers' financial activities is intolerable. As a result, the bank searched for a solution to redesign its infrastructure, assuring redundancy and maintaining continuous commercial operations.



Designing Business Continuity services BCS network achieving redundancy and stability.

In order to solve the outage issue we suggested conducting the following corrective solutions:

1. DC services were upgraded.
2. A BCS network was created.
3. Network performance reviews were provided.

By this, we were able to improve network performance while also resolving customer challenges.

Benefits



10%
Cost Reduction



Improved Network Performance



Achieved Redundancy BCS Implementation.

“We always search for solutions that boost customer satisfaction. Therefore, We consulted Kalaam’s experts, and they proposed creating BCS network which improved our network's stability and redundancy.”

Customer Testimonial

Overview

A Kuwaiti national Islamic bank was established in 2010. In the last five years, the Bank has experienced rapid growth throughout the country, currently operating an expanding network of over 25 branches.

The Bank was striving to meet and exceed its customers' expectations by offering high-quality services and avoiding service interruptions.