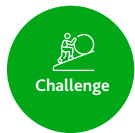


# An International Logistics Corporation Modernizes Workforce with Zoom Phone Capabilities

Location: Bahrain | Industry: Logistics | Cluster: Voice & Communication



**Managing multiple voice communication channels across traditional voice and modern collaboration tools.**

The company staff utilize Zoom Video Communications for video communications throughout their global offices. However, the company still relies on traditional voice solutions to connect with stakeholders. Consequently, the organization has been looking for a solution that seamlessly integrates both traditional voice and contemporary collaboration tools to eliminate complexities of managing multiple communication platforms.



**Kalaam delivered a cloud-based PBX with successful Zoom integration.**

Kalaam voice experts has effectively integrated Kuehne + Nagel's voice services with the Zoom Phone platform, enabling calling capabilities through Zoom application achieving crystal-clear voice quality.

After a month of testing, the Kuehne + Nagel team was extremely pleased with the results because the voice quality and management of different communication platforms was much better than their older systems.

**"We have been using Zoom meetings & webinars for quite some time. Kalaam took the lead and successfully integrated Zoom Phone with our traditional voice service providing a unified platform. This doesn't only reduce management complexities, but helps us doing calls through the Zoom application."**

Customer Testimonial

## Overview

*A global transportation and logistics corporation headquartered in Switzerland established in 1890 in Bremen, Germany. The company offers services in sea freight and air freight forwarding, contract logistics, and overland operations. With a presence in over 100 countries and a dedicated workforce of over 80,000 employees operating from 1,300 locations. The company stands as one of the foremost logistics companies worldwide.*

*For a logistics company, voice communication is considered an essential element for keeping the business up and running, engage with customers and communicate internally across their global offices through a unified communication platform.*

## Benefits



**Unifying Communications in One Platform**



**Enabling Voice through Zoom Phone**



**Lowering Operational Costs**