#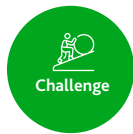 Seamless Data Retrieval: Kalaam's Cloud Backup Solutions Resolves the Hassle of Manual Tasks to Achieve Operational Efficiency

Location: UAE | **Industry:** Manufacturing | **Cluster:** Cloud

kalaam telecom
Connecting your business is our business

"The absence of automatic backups in various applications resulted in many challenges in our daily operations involving manual backup activities. However, upon implementing Kalaam's recommended backup solution, we were able to effortlessly retrieve our data without any concerns or disruptions."

Customer Testimonial

Challenge

Manual backups and limited cloud resources

The group encountered various challenges related to the capabilities of the cloud infrastructure, including:

- Restricted storage capacity per user in M365, limited solely to emails, resulting in the absence of backups for SharePoint, OneDrive, calendars, and contacts.
- A manual backup process was in place for all users.
- Lack of a group backup solution.
- Absence of tracking or visibility into data deleted by users.

Hence, the group was seeking a dependable solution to overcome these challenges.

Solution

Kalaam offered automatic backup solution with M365

In response to the challenges outlined above, we proposed an automated backup solution for M365 with a Gartner recognized partner. This solution provided unlimited cloud backup for their users, covering emails archival, OneDrive, SharePoint, calendars, contacts, and more. Additionally, it improved team productivity and data control by offering visibility into user activities through a unified platform, supported by log tracking.

Overview

A global enterprise, headquartered in Dubai, comprising of more than 20 companies and partnerships across four continents globally. The Group's products are distributed throughout the GCC nations and globally, reaching distant corners of the world through distribution offices in the USA, UK, and Australia. This accomplishment is attributed to a highly committed workforce of over 4,000 employees worldwide. Businesses of this nature require a reliable cloud infrastructure to guarantee business continuity.

Benefits

23%
Productivity Increase

Single Cloud Platform

Unlimited Backups